

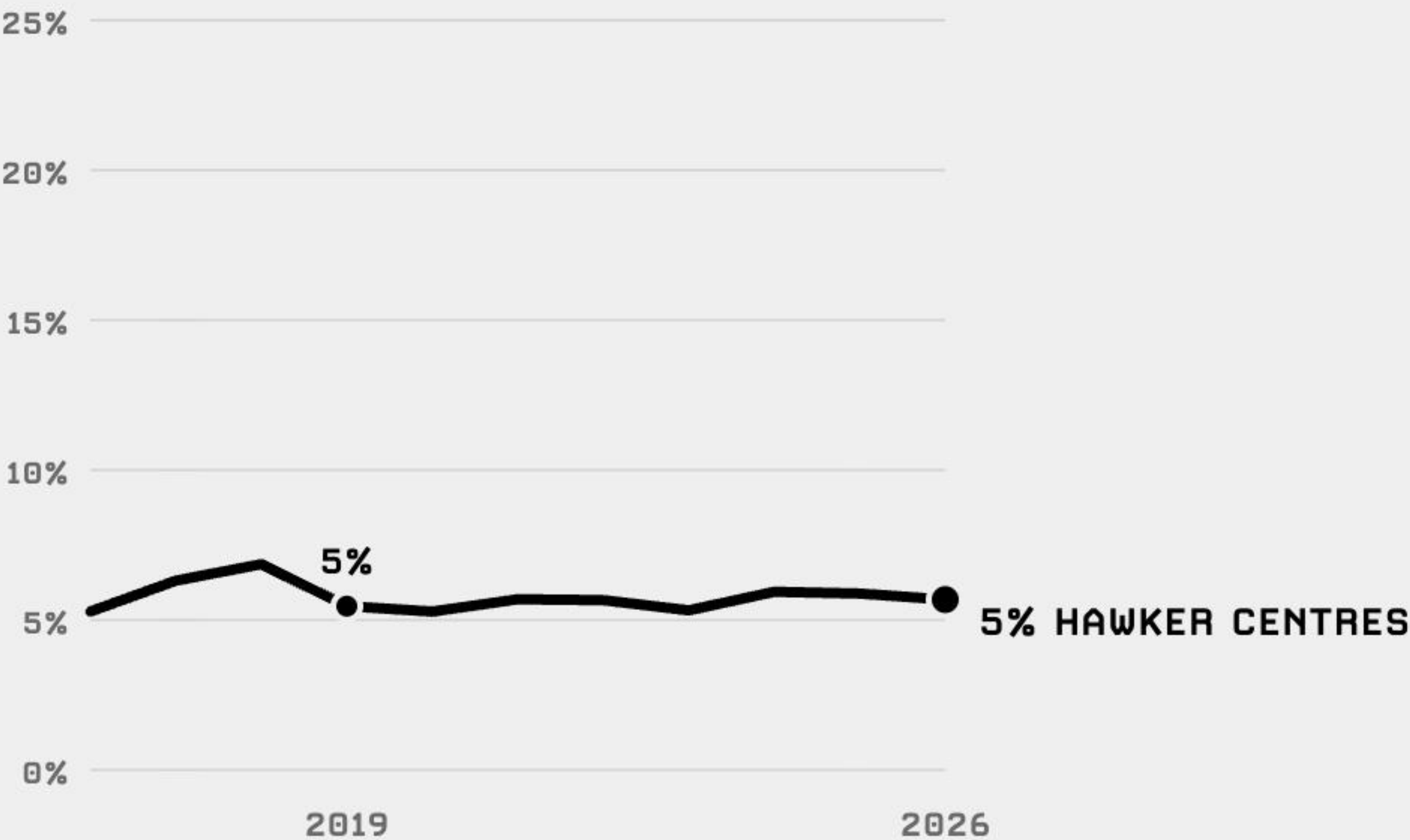
HAWKER STALLS, CENTRES AND MAMAKS · 2019 TO 2026

HAWKER AND MAMAK: GETTING WORSE? AT ONE STALL OR MAMAK, YES. AT A CENTRE, NO.

EACH WHITE DOT: A PLACE WHOSE REVIEWS I COUNTED



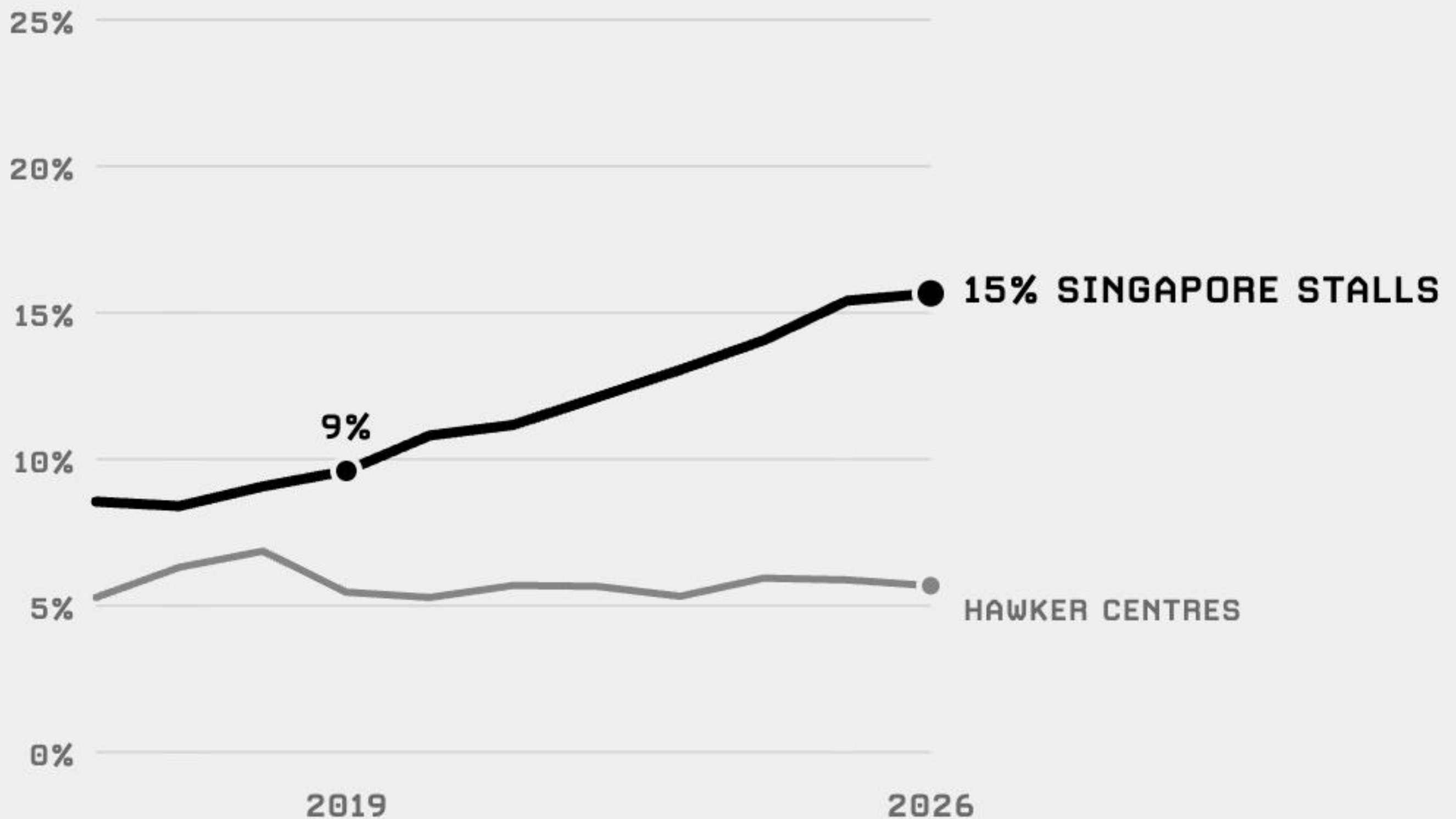
HAWKER CENTRES: NO
WORSE. BAD REVIEWS
STAYED AT 5%.



Every Google review, with or without words, at the same places (reviewed in 2019 or before and since 2025): 96 Singapore stalls, 114 centres, 1,080 KL mamaks. 2026 to mid-October.

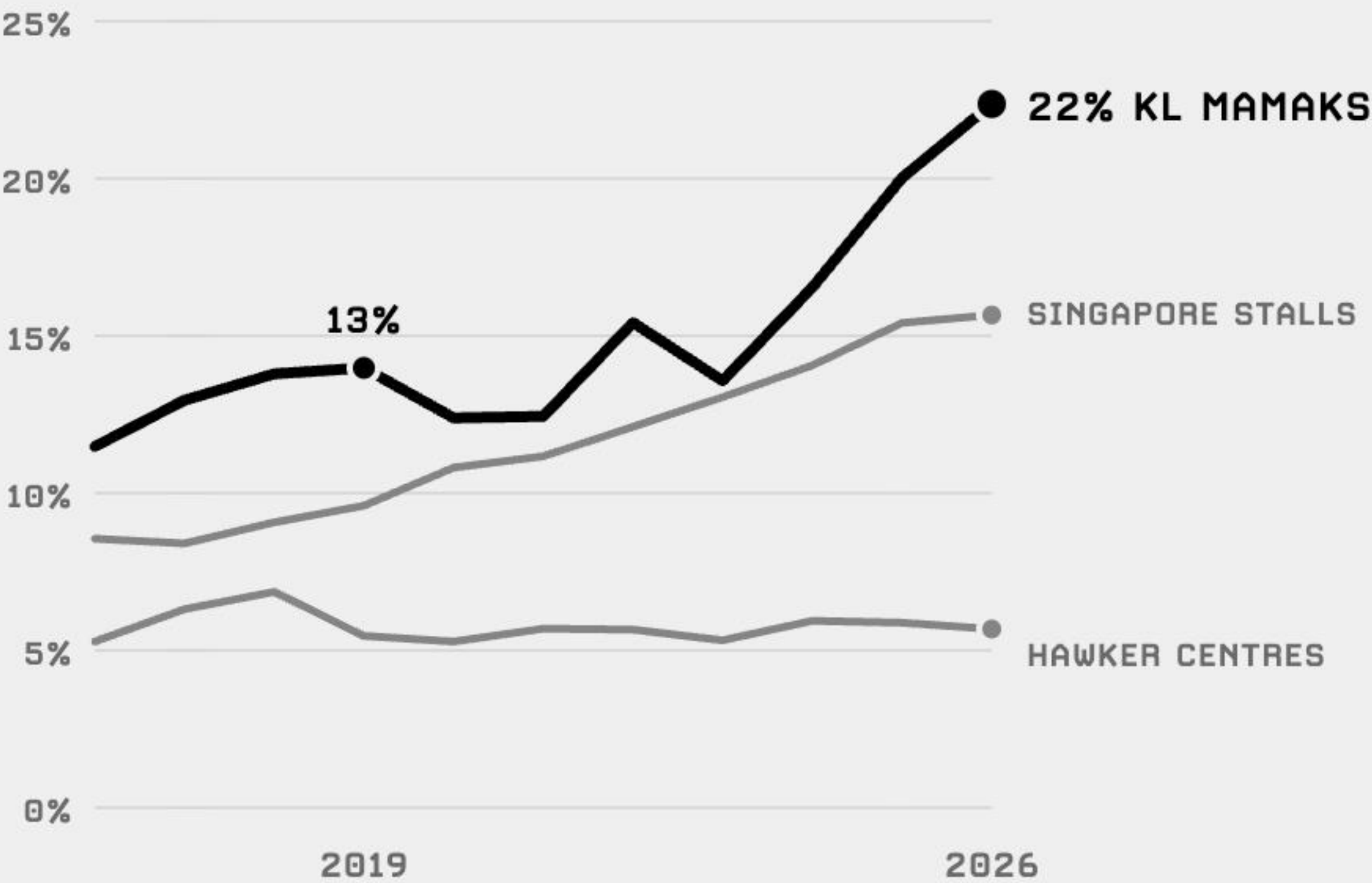
ONE STALL INSIDE THEM · SHARE OF 1-2 STAR REVIEWS

**BUT A SINGLE STALL'S
BAD REVIEWS ROSE:
9% TO 15%.**



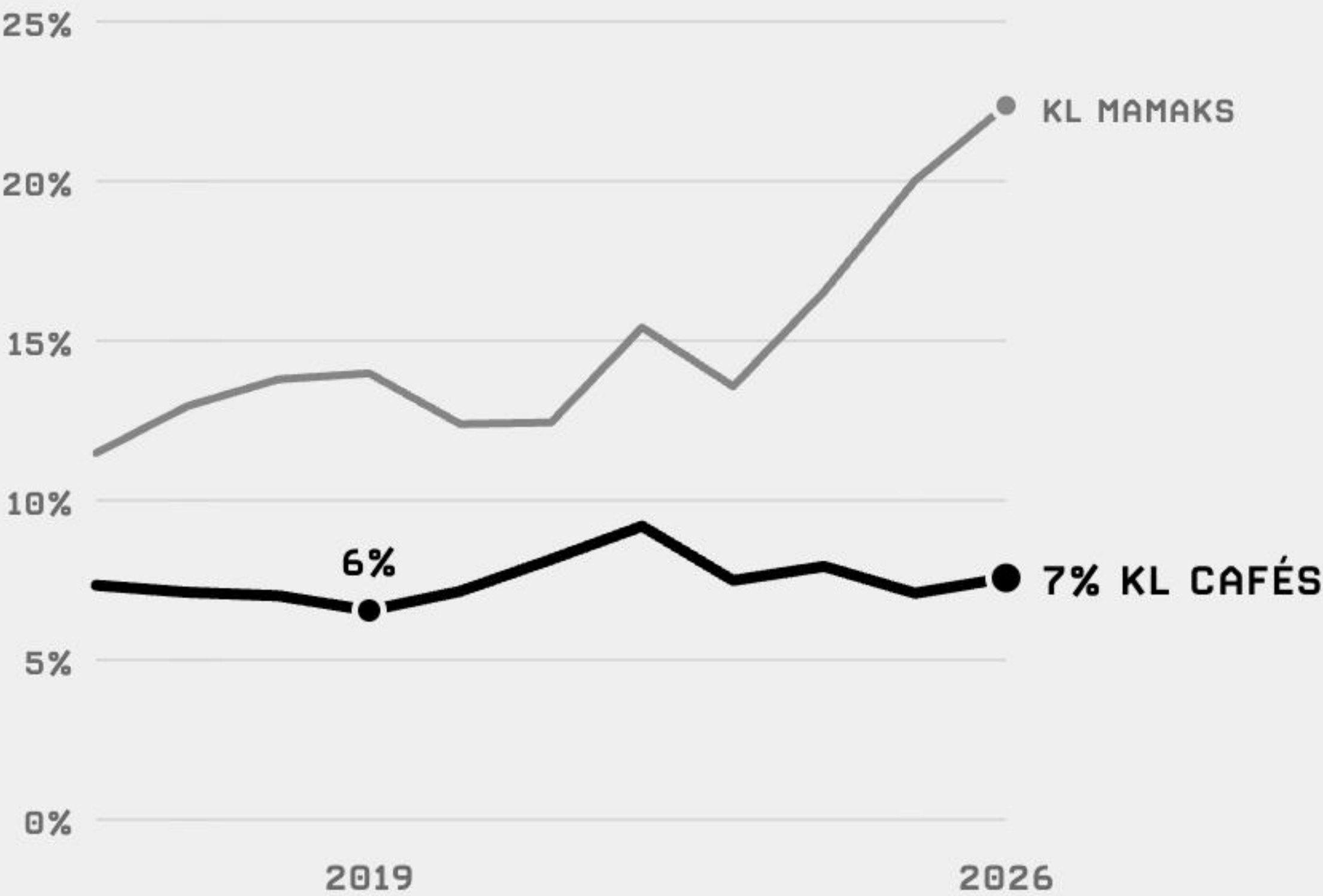
Every Google review, with or without words, at the same places (reviewed in 2019 or before and since 2025): 96 Singapore stalls, 114 centres, 1,080 KL mamaks.

KL MAMAKS TOO:
13% TO 22%.



Every Google review, with or without words, at the same places (reviewed in 2019 or before and since 2025): 96 Singapore stalls, 114 centres, 1,080 KL mamaks.

NOT JUST GOOGLE: KL
CAFÉS BARELY MOVED,
6% TO 7%.



Every Google review at the same 1,246 KL cafés, 2019 against 2026. Same Google, same years, same reviewers' habits.

PLACE BY PLACE, 6 IN 10 SLIPPED, ON BOTH SIDES.

SINGAPORE STALLS

26 OF 43



KL MAMAKS

308 OF 497



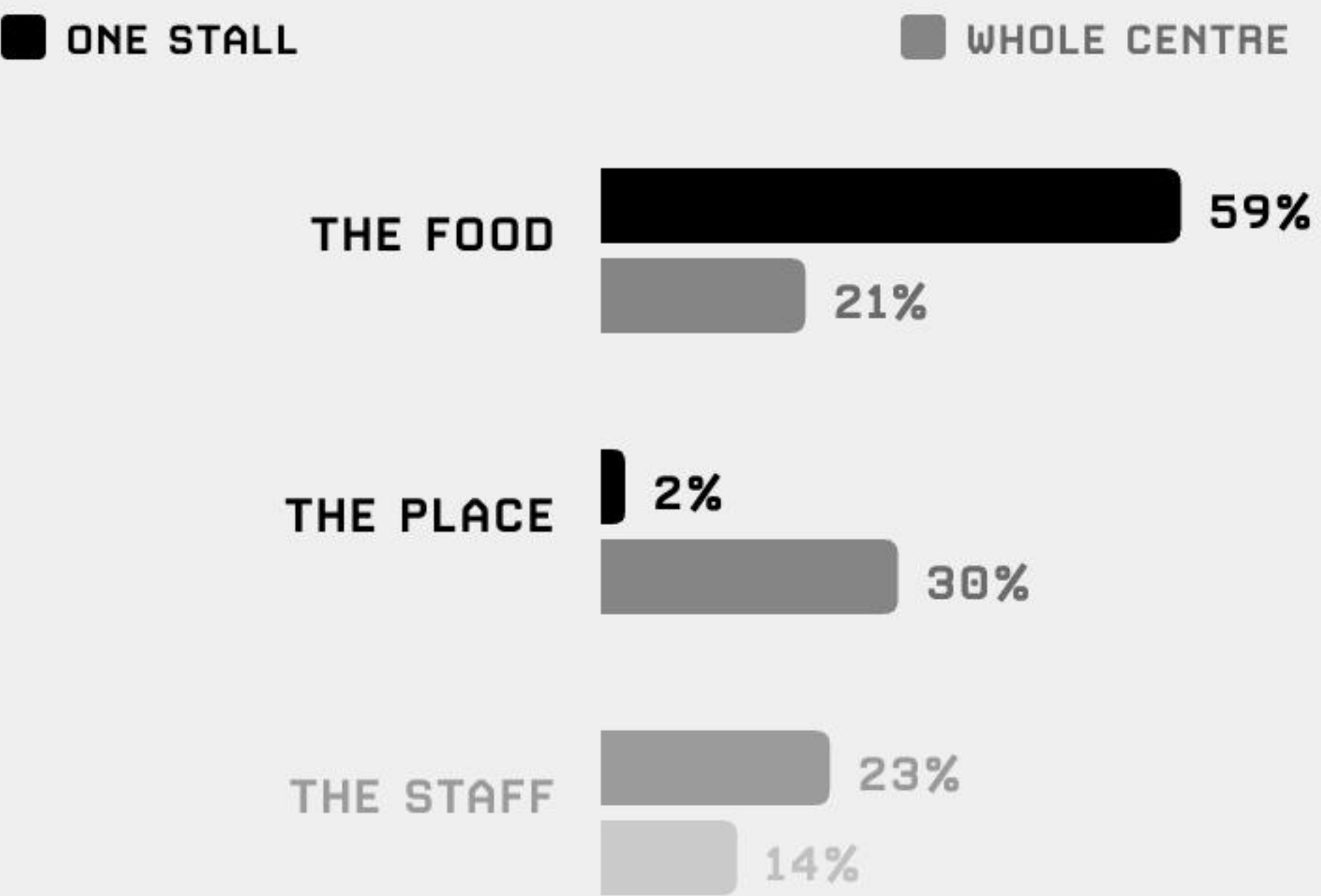
HAWKER CENTRES

17 OF 104



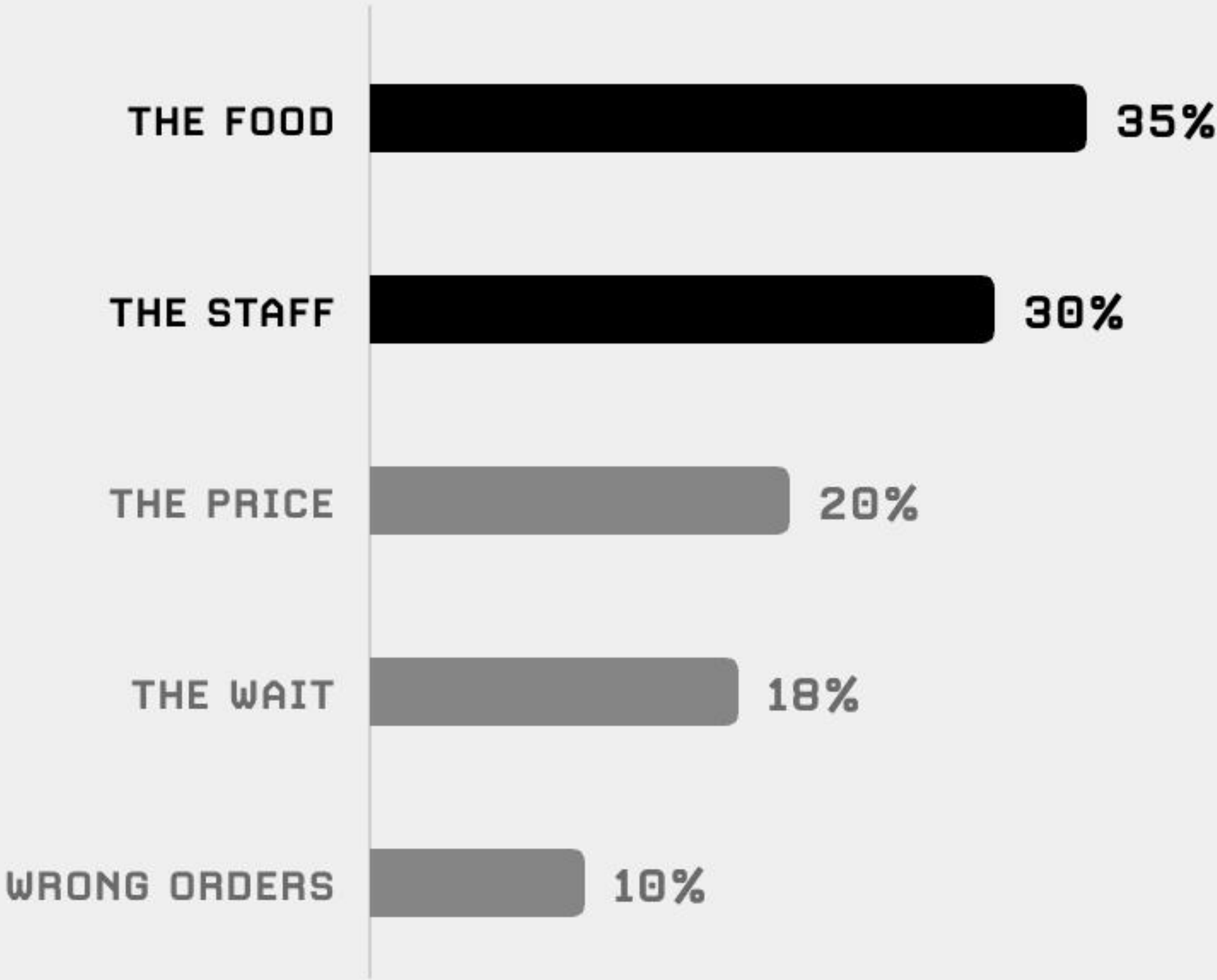
Slipped: its share of 1-2 star reviews rose 5 points or more. Places with 30+ reviews in 2016-19 and in 2025-26. Each dot: a tenth.

A STALL'S UNHAPPY REVIEWS BLAME THE FOOD. A CENTRE'S, THE PLACE.



1-3 star reviews read by AI: 200 at stalls, 200 at centres, places reviewed since 2019. One review can blame several things.

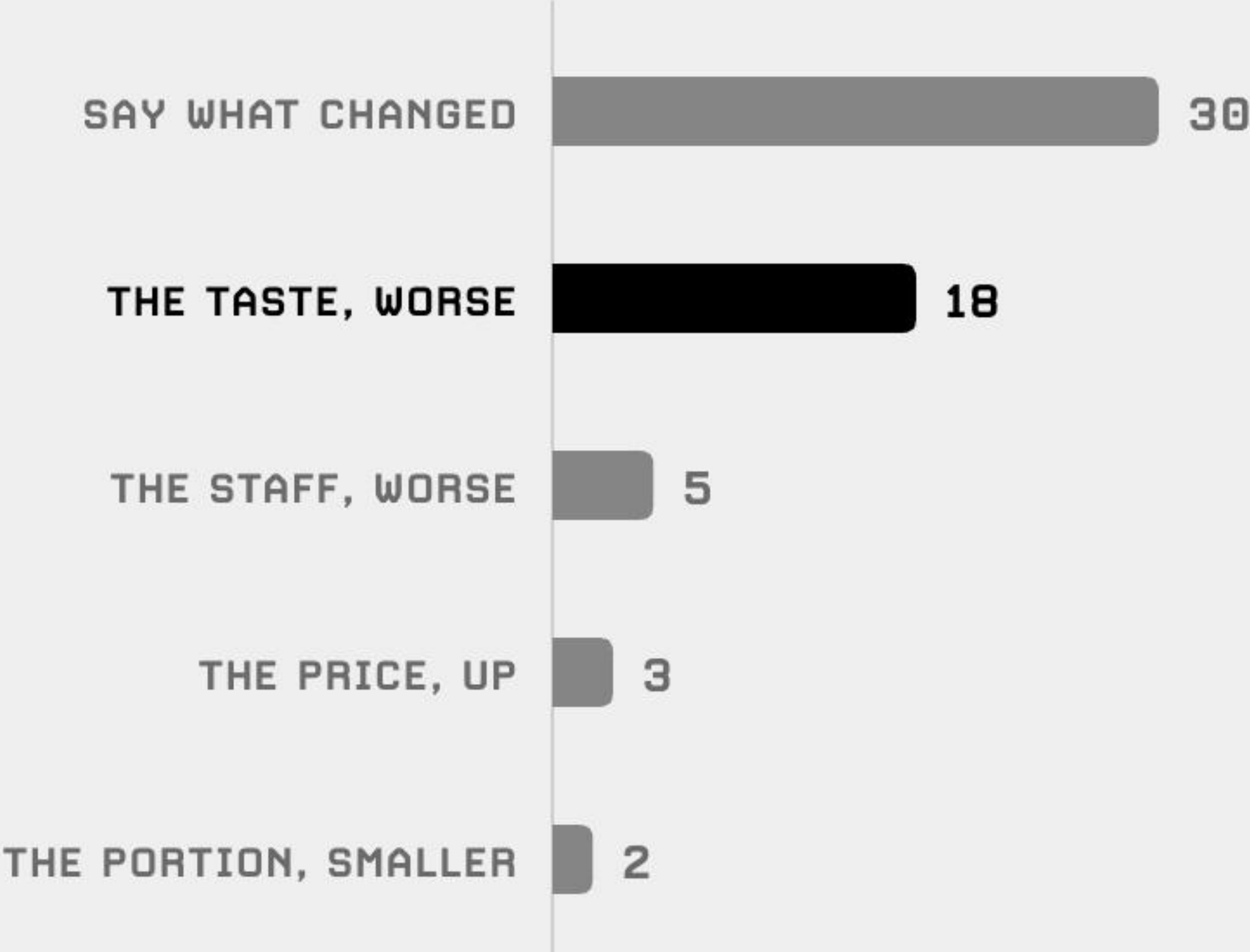
AT MAMAOKS, THE STAFF COME CLOSE TO THE FOOD.



200 1-3 star reviews of KL mamaks reviewed since 2019, read by AI. One review can blame several things.

UNHAPPY STALL REVIEWS THAT SAY WHAT CHANGED

FEW SAY WHAT CHANGED.
WHEN THEY DO, IT'S
THE TASTE.



Of 200 1-3 star reviews of Singapore stalls reviewed since 2019 (2023-26), read by AI: 30 compare with an earlier visit.

ALL REVIEWS, 2019 AGAINST 2026

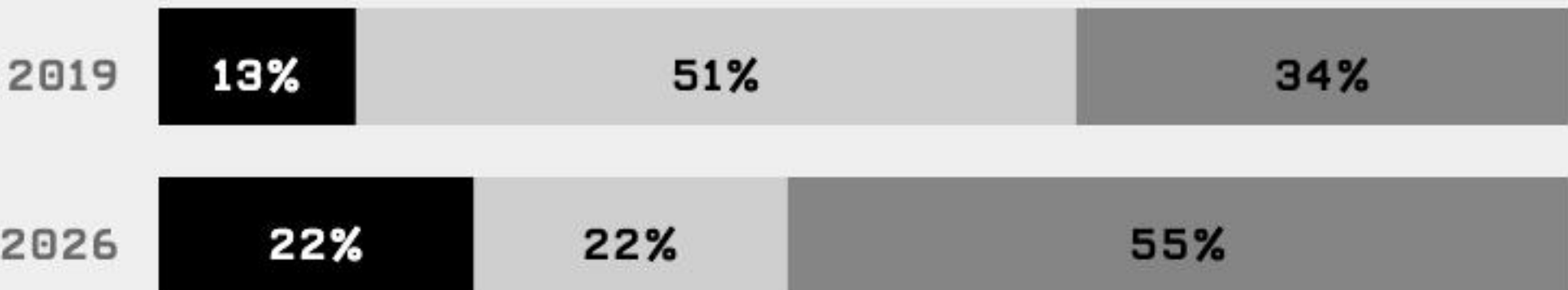
THE TWIST: 5-STAR REVIEWS ROSE TOO. THE MIDDLE SHRANK.

1-2★ 3-4★ 5★

SINGAPORE STALLS



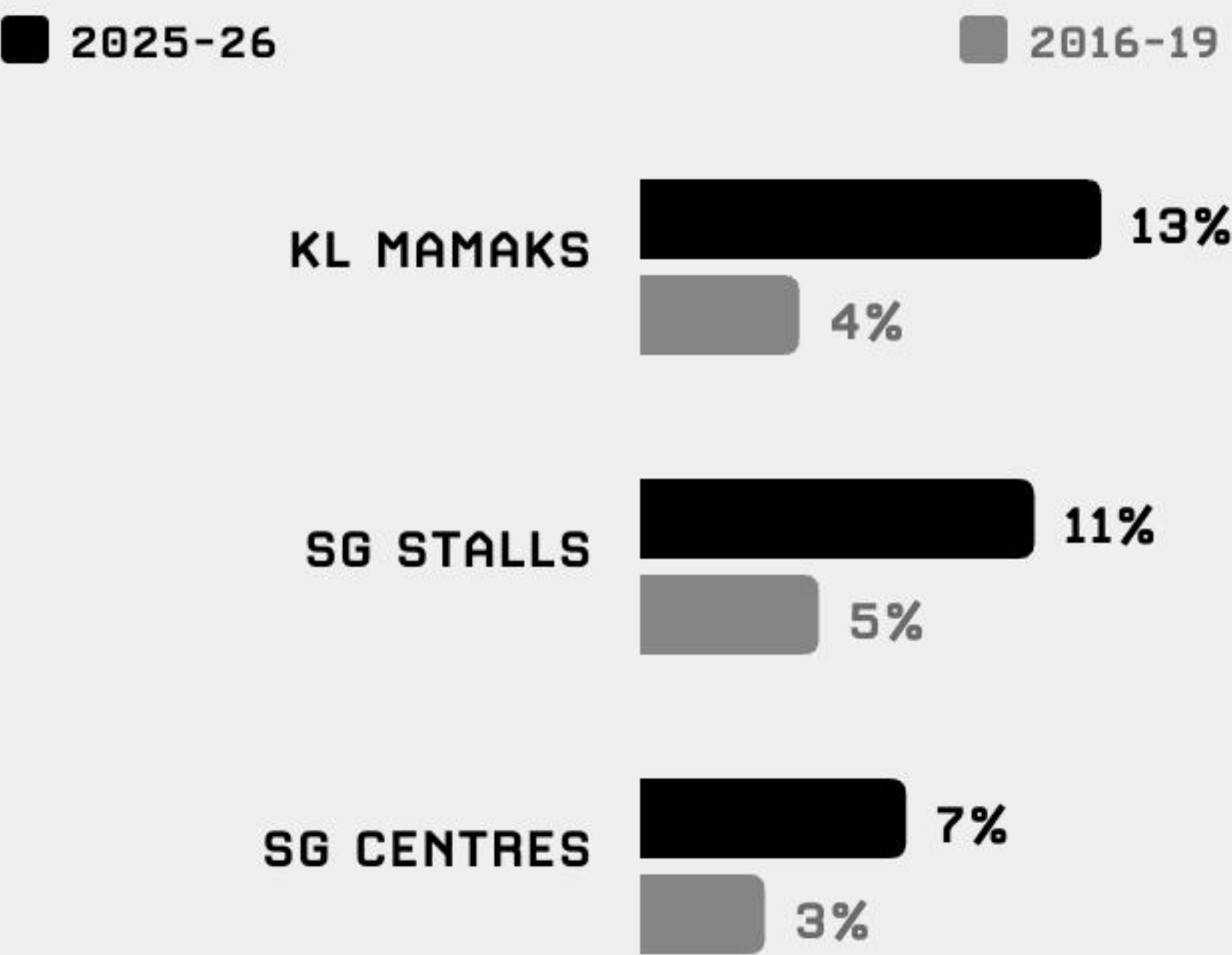
KL MAMAKS



Every Google review, with or without words, at the same places (reviewed in 2019 or before and since 2025): 96 Singapore stalls, 114 centres, 1,080 KL mamaks. KL cafés lost their middle too: 43% to 13%.

HAPPY REVIEWS THAT PRAISE THE STAFF

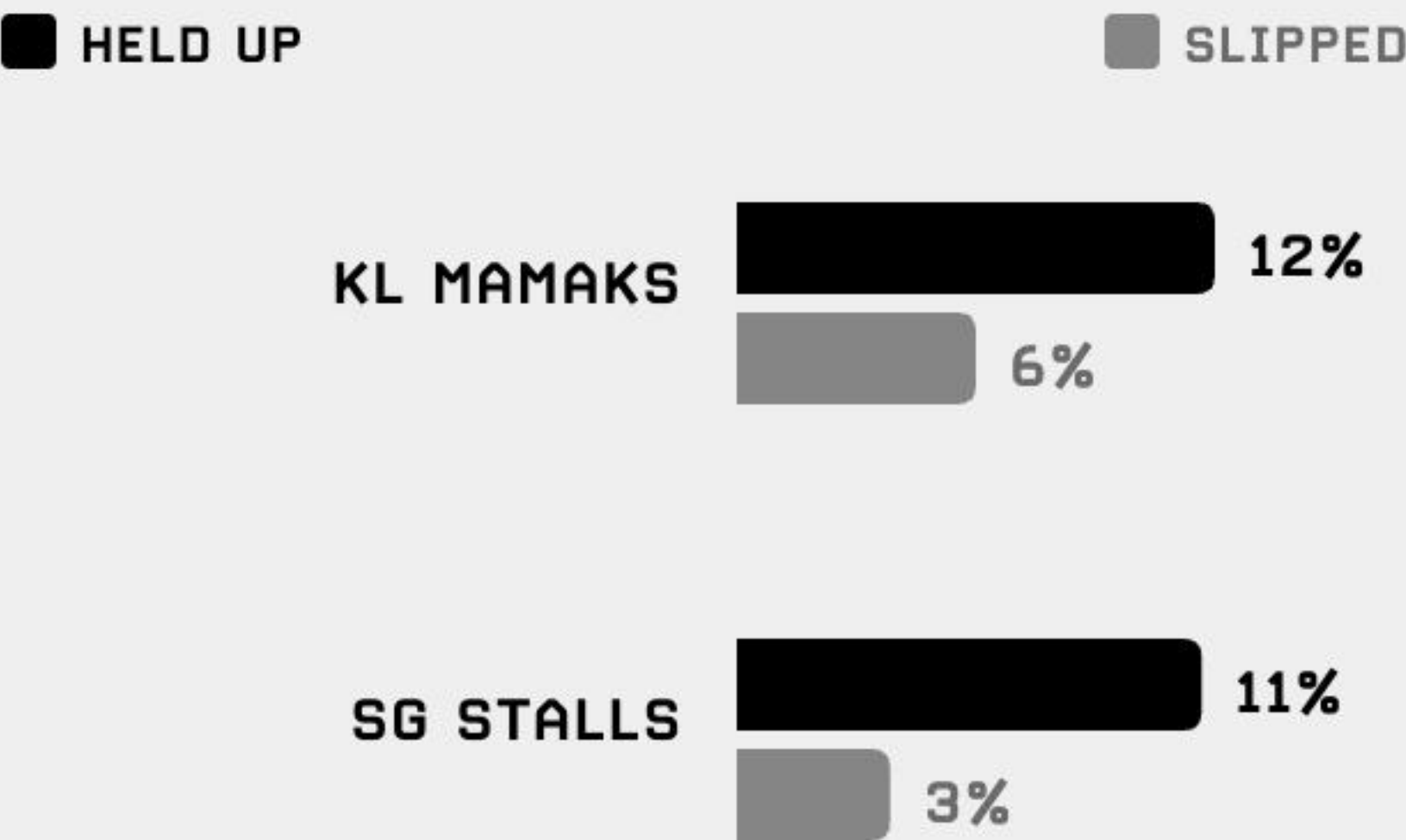
HAPPY MAMAK REVIEWS PRAISE THE STAFF NEARLY 3 TIMES AS OFTEN.



4-5 star reviews read by AI, 2016-19 against 2025-26: 135 and 174 at mamaks. Places with a review drive [a month with 3 times the usual reviews] left out.

WHERE REVIEWS HELD UP SINCE 2016-19

WHERE REVIEWS HELD UP, THE STAFF GET PRAISED TWICE AS OFTEN.



Reviews from 2025-26, read by AI. Held up: a place's share of 1-2 star reviews did not rise from 2016-19 (30+ reviews in each); slipped: up 5 points or more. Only 6 Singapore stalls held up.

SINGAPORE · WHERE THE STANDARD HELD

SINGAPORE: WHERE THE STANDARD HELD.

HOUGANG OYSTER OMELETTE & FRIED KWAY TEOW STALL

Hougang Avenue 8 · 4.3★
Reviews praise oyster omelette [12 of 20], char kway teow [5 of 20].

SELERA RASA NASI LEMAK STALL
Adam Road Food Centre · 4★

Reviews praise nasi lemak [12 of 20], sambal [12 of 20].

LAU PA SAT CENTRE
Raffles Quay · 4.4★

Reviews praise many food choices [6 of 20], satay [4 of 20].

MAXWELL FOOD CENTRE CENTRE
Chinatown · 4.4★

Reviews praise many food choices [6 of 20], low prices [3 of 20].

OLD AIRPORT ROAD FOOD CENTRE CENTRE
Old Airport Road · 4.4★

Reviews praise many food choices [11 of 20].

Bad reviews no higher than in 2016-19, rated 4.3+ in 2025-26, no review drive.
Praise: 3+ of the newest 20 reviews, read by AI.

KL · MAMAKS THAT HELD UP

KL: MAMAKS THAT HELD UP.

NASI KANDAR SADDAM MAMAK

Segambut · 4.3★

Reviews praise chicken [4 of 20], affordable prices [3 of 20].

RESTORAN MAMU FZ MAMAK

Puncak Alam · 4.4★

Reviews praise affordable prices [7 of 20], clean restaurant [3 of 20].

MACHA & CO MAMAK

The Curve, Mutiara Damansara · 4.2★

Reviews praise good service [6 of 20], fresh food [6 of 20].

RESTORAN KHALIFAH MAMAK

Seksyen 3, Shah Alam · 4★

Reviews praise biryani [6 of 20].

RESTORAN BISMILLAH MAMAK

Jalan Sultan Yahya Petra, KL · 4.1★

Reviews praise biryani [7 of 20], friendly staff [5 of 20].

Bad reviews no higher than in 2016-19, rated 4.3+ in 2025-26, no review drive.
Praise: 3+ of the newest 20 reviews, read by AI.